

Sent to Parents & Carers on 03/11/25 via e-mail:

Dear Parents and Carers

It has come to our attention today that some of you may have had an issue when ordering your child's individual and sibling photos.

For example, the name on the card is correct but once logged on, the photo is another child.

If this is the case, please can you e-mail enquiries@williambyrd.school with the subject "Photos" by **Friday 7 November** with your child's full name and class. We will then be organising for photos to either be redone or moved to the correct child.

If however, you have not had an issue and have ordered already, these orders will continue to be ordered and delivered to the school and given out to you once received.

We can only apologise for this and any inconvenience caused.

Kind regards

William Byrd Primary School